

In the Specification:

On page 4, line 14, please delete "& 15".

On page 4, line 17, please change "16 & 17" to --15 & 16--.

On page 7, line 3, please change "processor 50" to --processor 56--.

On page 9, lines 23-24, please change "voice processing system 84" to --
voice processing system 74--.

On page 10, line 21, please change "100-106" to --100, 102, 104, and
106--.

On page 16, line 24, please delete "& 15".

On page 17, line 9, please change "16 & 17" to --15 & 16--.

On page 18, line 26, please change "synergy's" to --synergies--.